

East Herts Council Audit & Governance Committee

25 September 2024 Shared Internal Audit Service – Progress Report

## Recommendations

Members are recommended to:

- a) Note the Internal Audit Progress Report
- b) Note the Status of Critical and High Priority Recommendations
- c) Note the Global Internal Audit Standards Briefing Paper

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## 1 Introduction and Background

### Purpose of Report

- 1.1 To provide Members with:
  - a) The progress made by the Shared Internal Audit Service (SIAS) in delivering the Council's 2024/25 Internal Audit Plan to 6 September 2024.
  - b) The findings for the period 1 May 2024 to 6 September 2024.
  - c) Details of any changes required to the approved Internal Audit Plan.
  - d) The implementation status of previously agreed audit recommendations.
  - e) An update on performance management information to 6 September 2024.
  - f) A briefing paper on the revised Global Internal Audit Standards.

### Background

- 1.2 Internal Audit's Annual Plan for 2024/25 was approved by the Audit & Governance Committee at its meeting on 30 January 2024. The Audit & Governance Committee receive periodic updates against the Internal Audit Plan. This is the first update report for 2024/25.
- 1.3 The work of Internal Audit is required to be reported to a Member Body so that the Council has an opportunity to review and monitor an essential component of corporate governance and gain assurance that its internal audit function is fulfilling its statutory obligations. It is considered good practice that progress reports also include details of changes to the agreed Annual Internal Audit Plan.

## 2 Audit Plan Update

Delivery of Internal Audit Plan and Key Audit Findings

- 2.1 As of 6 September 2024, 28% of the 2024/25 Internal Audit Plan days have been delivered (the calculation excludes contingency days that have not yet been allocated).
- 2.2 The following final reports have been issued since May 2024 (reports issued in April were included in the Internal Audit Annual Report, presented to the May committee meeting):

Audit Title	Date of Issue	Assurance Level	Number of Recommendations
Freedom of Information	Aug 2024	Substantial	Two Advisory
Travel & Expenses	Aug 2024	Reasonable	Two Medium
Follow Up of Limited Assurance Report(s) from 2023/24	Aug 2024	Not Assessed	None

See definitions for the above assurance levels and recommendation priorities at Appendix D.

2.3 The table below summarises the position regarding delivery of the 2024/25 approved projects to 6 September 2024. Appendix A provides a status update on each individual project within the 2024/25 Internal Audit Plan.

Status	No. of Audits at this Stage	% of Total Audits
Final Report Issued	3	13%
Draft Report Issued	1	4%
In Fieldwork/Quality Review	2	8%
In Planning/Terms of Reference Issued	6	25%
Allocated	12	50%
Not Yet Allocated	0	0%
Cancelled/Deferred	0	0%
Total	24	100%

#### Internal Audit Plan Changes

2.4 There has not been any Internal Audit Plan changes during the year to date.

#### Critical and High Priority Recommendations

- 2.5 Members will be aware that a Final Audit Report is issued when it has been agreed ("signed off") by management; this includes an agreement to implement the recommendations that have been made.
- 2.6 The schedule attached at Appendix B details any outstanding Critical and High priority audit recommendations. No new High Priority recommendations have been added to the schedule since the last Progress Report.

#### Performance Management

- 2.7 The 2024/25 annual performance indicators were approved at the SIAS Board meeting in March 2024.
- 2.8 The actual performance for East Herts Council against the targets that can be monitored in year is set out in the table overleaf:

Performance Indicator	Performance Target for 31 March 2025	Profiled Performance 6 Sept 2024	Actual Performance 6 Sept 2024	Notes
<b>1. Planned Days</b> – percentage of actual billable days against planned chargeable days completed (excludes unused contingency)	95%	30%	28%	70 days delivered out of the current 247 days planned
<b>2. Planned Projects</b> * – percentage of actual completed projects to draft report stage against planned completed projects by 31 March 2025	90%	17%	17%	4 projects to draft or final report from the 24 planned
3. Client Satisfaction – percentage of client satisfaction questionnaires returned at 'satisfactory' level	100%	100%	100%	Based on the results of the 1 completed questionnaire received (from the 2 issued)
4. Number of High and Critical Priority Audit Recommendations agreed as a percentage	95%	95%	Not Applicable	No High Priority recommendation made in the year to date

\* Based on Audit Plan 'deliverables' at draft and final stage, and items carried forward from 2023/24 that were not at draft report stage by 31 March 2024.

- 2.9 In addition, the performance targets listed below are annual in nature. Members will be updated on the performance against these targets within a separate Annual Report:
  - **5. Annual Plan** prepared in time to present to the March meeting of each Audit & Governance Committee. If there is no March meeting, then the Plan should be prepared for the first meeting of the financial year. This indicator was achieved for 2024/25 as the audit plan for the financial year 2024/25 was presented to the Committee in January 2024.
  - **6. Planned Projects** percentage of actual completed projects to final report stage against planned completed projects.
  - 7. Chief Audit Executive's Annual Report presented at first 2024/25 meeting of the Audit Committee. This indicator was achieved for 2024/25 as the Client Audit Manager's Annual Report (for 2023/24) was presented to the May 2024 meeting of this committee.

2.10 Whilst Plan delivery is naturally subject to a continued stable establishment and availability of client officers to support audits, we currently report no risks to the delivery of a robust annual assurance opinion.

### Global Internal Audit Standards

2.11 A briefing paper on the revised Global Internal Audit Standards that are required to be implemented by SIAS by 1 April 2025 is attached at Appendix E. Members should note that the Standards guide the worldwide professional practice of internal auditing, are principle-based, and serve as a basis for evaluating and elevating the quality of the internal audit function. At the heart of the Standards are guiding principles that enable effective internal auditing, including the role and function of an audit committee.

### 2024/25 Internal Audit Plan

	LEVEL OF	RECS *		AUDIT PLAN	LEAD AUDITOR	BILLABLE	STATUS/COMMENT			
AUDITABLE AREA	ASSURANCE	С	н	м	LA	DAYS	ASSIGNED	DAYS COMPLETED	STATUS/COMMENT	
Key Financial Systems – 39 days										
Business Rates (shared with SBC)							Yes		Allocated	
Council Tax (shared with SBC)							Yes		Allocated	
Housing Benefits (shared with SBC)							Yes		In Planning	
Treasury Management (risk & control mapping refresh)						39	Yes	1.5	Allocated	
Debtors (risk & control mapping refresh)							Yes		Allocated	
Creditors (risk & control mapping refresh)							Yes		Allocated	
Payroll							Yes		In Planning	
Accounting (risk & control mapping refresh)							Yes		Allocated	
Operational Services – 62 days										
Freedom of Information	Substantial	0	0	0	2	10	Yes	10	Final Report Issued	
Garden Waste Collection						10	Yes	0	Allocated	
Rent & Lease Administration						10	Yes	1	ToR Issued	
Homelessness						10	Yes	0	Allocated	
Licensing						12	Yes	11.5	Draft Report Issued	
Follow Up of Limited Assurance Reports from 2023/24 (1)	Not Assessed	0	0	0	0	5	Yes	5	Final Report Issued	
Follow Up of limited Assurance Reports from 2023/24 (2)						5	Yes	0	Allocated	
Corporate Services/Themes – 74 days		•	•							
Crisis Management						10	Yes	0.5	In Planning	
Risk Management (risk & control mapping refresh)						2	Yes	0	Allocated	
Corporate Governance (risk & control mapping refresh)						2	Yes	0	Allocated	

## APPENDIX A - PROGRESS AGAINST THE 2024/25 INTERNAL AUDIT PLAN

	LEVEL OF		RE	CS* AUDIT		-		BILLABLE		
	ASSURANCE	С	н	м	LA	PLAN DAYS	ASSIGNED	DAYS COMPLETED	STATUS/COMMENT	
Sickness Absence Management			1			10	Yes	0.5	In Planning	
On Demand Grant Audits						6	No	0	Not Yet Allocated	
Travel & Expenses	Reasonable	0	0	2	0	10	Yes	10	Final Report Issued	
Embedded Project Assurance						12	No	0	Not Yet Allocated	
Corporate Health & Safety Management						10	Yes	5	In Fieldwork	
Community Safety Partnership						12	Yes	2	In Fieldwork	
IT Audits – 12 days		•	•	•						
Data Breach Incidents (shared with SBC)						6	Yes	0.5	In Planning	
IT Hardware Inventory (shared with SBC)						6	Yes	0	Allocated	
Completion of 2023/24 Projects – 5 days		•		•						
Various						5	Yes	5	Complete	
Contingency – 3 days										
Contingency						3	N/A	0	Through Year	
Strategic Support – 55 days										
Head of Internal Audit						3	Yes	3	Complete	
Audit & Governance Committee & Recommendation Follow Up						10	Yes	2	Through Year	
Client Engagement & Adhoc Advice						10	Yes	2.5	Through Year	
2025/26 Audit Planning						5	Yes	0	Allocated	
SIAS Service Development & Global Internal Audit Standards Implementation						5	Yes	5	Through Year	
Assurance Mapping						10	Yes	0.5	Through Year	
Plan & Progress Monitoring						12	Yes	4.5	Through Year	
SBC TOTAL		0	0	2	2	250		70		

### APPENDIX B: IMPLEMENTATION STATUS OF HIGH PRIORITY RECOMMENDATIONS

The following appendix provides Audit Committee Members with a summary of the most recent update provided by management in respect of outstanding high priority recommendations.

No.	Report Title	Recommendation / Original Management Response	Responsible Officer / Original Due Date	Latest management update (or previous commentary where appropriate)	Status of Progress (Sept 2024)
1.	Software Licence Management (issued Nov 2023).	<ul> <li>Recommendation: Recording, Management and Monitoring of Software Licence Information.</li> <li>The exercise to populate Manage Engine with contract information should be prioritised and finalised, ensuring that: <ul> <li>a) All known contracts are entered on to the system to ensure that the data is complete, up to date and reflects records held locally (e.g., on spreadsheets).</li> <li>b) All contracts entered on to the system are supported by a copy of the software licence agreement and contract.</li> <li>c) Notification rules are set to promote consistency of renewal processes. E.g., notifications for upcoming expiry of contracts are set as 100 days at a minimum.</li> <li>d) Licences which are expired, due to expire or be renewed are reported to senior management to enhance oversight and decision making.</li> </ul> </li> <li>Agreed Management Action(s): Since October 2023, we hired a business support officer to help us prioritise the data population of the Manage Engine for each contract and to ensure we have a copy of the software license agreement. Furthermore, we are setting up notification rules to alert us of any upcoming contract expires.</li> </ul>	Responsible Officer: Matt Canterford, Assistant Director and CTO. Due Date: 30 April 2024.	September 2024. Verbal update to be provided.	N/A.
2.	Software Licence Management (issued Nov 2023).	Recommendation:Software Licensing Polices.Policies should be reviewed and updated to ensure that theyinclude specific, clear, and relevant policy statements in respect ofsoftware licensing management activities, e.g.:a) Responsibilities for obtaining, approving, distributing, monitoring,and using software licences.b) Steps to take in the event of the installation of unauthorised orunlicensed software.c) Preferred licensing models.Agreed Management Action(s):The current IT Policies are to be reviewed and updated to ensure	Responsible Officer: Matt Canterford, Assistant Director and CTO. Due Date: 30 April 2024.	September 2024. Verbal update to be provided.	N/A.

## APPENDIX B: IMPLEMENTATION STATUS OF HIGH PRIORITY RECOMMENDATIONS

No	Report Title	Recommendation / Original Management Response	Responsible Officer / Original Due Date	Latest management update (or previous commentary where appropriate)	Status of Progress (Sept 2024)
		that they outline responsibilities for obtaining, approving, distributing, monitoring, and using software licences.			

### APPENDIX C: INTERNAL AUDIT PLAN 2024/25 – PLANNED AUDIT START DATES

April	Мау	June	July	August	September
2023/24 Projects Requiring Completion Final Report	Freedom of Information Final Report	Licensing Draft Report	Rent & Lease Administration In Planning	Crisis Management In Planning	Community Safety Partnership In Fieldwork
Travel & Expenses Final Report		Court Cost Tracking Follow Up Final Report		Corporate Health & Safety (c/f from May) In Fieldwork	Sickness Absence Management (c/f from July) In Planning
				Data Breach Incidents & Response In Planning	Housing Benefits In Planning (b/f from November)
October	November	December	January	February	March
IT Hardware Allocated	Council Tax Allocated	Business Rates Allocated	Debtors Allocated	Accounting Allocated	
Homelessness Allocated	Payroll (c/f from September) In Planning	Creditors Allocated	Treasury Management Allocated	Garden Waste Collection Allocated	
		Risk Management Allocated	Corporate Governance Allocated	Follow Up (2) Allocated	

### APPENDIX D - ASSURANCE / RECOMMENDATION PRIORITY LEVELS

Audit O	pinions					
Assura	nce Level	Definition				
Assuran	nce Reviews					
Substa	ntial	A sound system of governance, risk management and control exist, with internal controls operating effectively and being consistently applied to support the achievement of objectives in the area audited.				
		There is a generally sound system of governance, risk management and control in place. Some issues, non-compliance or scope for improvement were identified which put at risk the achievement of objectives in the area audited.				
Limited		Significant gaps, weaknesses or non-compliance were identified. Improvement is required to the system of governance, risk management and control to effectively mana risks to the achievement of objectives in the area audited.				
No		Immediate action is required to address fundamental gaps, weaknesses or non-compliance identified. The system of governance, risk management and control is inadequate to effectively manage risks to the achievement of objectives in the area audited.				
Not Assessed		This opinion is used in relation to consultancy or embedded assurance activities, where the nature of the work is to provide support and advice to management and is not of a sufficient depth to provide an opinion on the adequacy of governance or internal control arrangements. Recommendations will however be made where required to support system or process improvements.				
Grant / F	Funding Cert	fication Reviews				
Unqualified		No material matters have been identified in relation the eligibility, accounting and expenditure associated with the funding received that would cause SIAS to believe that related funding conditions have not been met.				
Qualifie	ed	Except for the matters identified within the audit report, the eligibility, accounting and expenditure associated with the funding received meets the requirements of the conditions.				
Disclair Opinior		Based on the limitations indicated within the report, SIAS are unable to provide an opinion in relation to the Council's compliance with the eligibility, accounting and expenditure requirements contained within the funding conditions.				
Adverse	e Opinion	Based on the significance of the matters included within the report, the Council have not complied with the funding conditions associated with the funding received.				
Recom	mendation P	riority Levels				
Priority	Level	Definition				
Corporate	Critical	Audit findings which, in the present state, represent a serious risk to the organisation as a whole, i.e. reputation, financial resources and / or compliance with regulations. Management action to implement the appropriate controls is required immediately.				
	High	Audit findings indicate a serious weakness or breakdown in control environment, which, if untreated by management intervention, is highly likely to put achievement of core service objectives at risk. Remedial action is required urgently.				
Service	Medium	Audit findings which, if not treated by appropriate management action, are likely to put achievement of some of the core service objectives at risk. Remedial action is required in a timely manner.				
	Low	Audit findings indicate opportunities to implement good or best practice, which, if adopted, will enhance the control environment. The appropriate solution should be implemented as soon as is practically possible.				

## APPENDIX E - Global Internal Audit Standards – Briefing Paper

# The change from the International Professional Practices Framework to the Global Internal Audit Standards

- 1. Following consultation during 2023, the Global Institute of Internal Auditors (the GIIA) published a set of new Global Internal Audit Standards (GIAS) in January 2024. The GIAS are due to come into effect from January 2025, although this has been extended to April 2025 for the UK public sector to align with the new financial / municipal year and internal audit reporting requirements.
- 2. The previous International Professional Practices Framework (IPPF) was separated into categories for mandatory and recommended guidance. The new 2024 GIAS have incorporated the recommended guidance into the mandatory requirements to aid practitioners in accessing and understanding the information. This has also led to the previous Code of Ethics, Core Principles, and Implementation guidance under the umbrella of the new Standards. The image below (from the consultation papers) encapsulates this change.



- 3. New to the 2024 GIAS are the setting of Topical Requirements. They are intended to assist the internal audit function by providing structure and consistency in covering governance, risk, and control over specified areas. These requirements will be published during 2024 and will be mandatory when Internal Audit scope an audit in these topical areas.
- 4. Although mandatory, there is a comply or explain approach when auditing, or choosing not to audit, an area where topical requirements have been published. They are not a requirement to perform any engagement, nor are they a step-by-step approach to the execution of the Internal Audit engagement. The topical requirements include a tool to help internal audit document the rationale for including or excluding certain requirements.
- 5. To date, one Topical Requirement has been published on Cyber Security. Others being developed include:
  - a) Organisational Governance
  - b) Fraud Risk Management

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- c) Information Technology Governance
- d) Sustainability: Environment, Social and Governance
- e) Third-party Management
- f) Performance Audits (Public Sector specific)

### The Global Internal Audit Standards – Domains and Principles

and a second	oal Internal Audit S Domains, 15 Principles	tandards
	I. Purpose of Internal Auditing	
Demonstrate Integrity 2.Maintain Object	II. Ethics and Professionalism tivity 3.Demonstrate Competency 4.Exercise Due P	rofessional Care 5.Maintain Confidential
III. Governing the Internal Audit Function	IV. Managing the Internal Audit Function	V. Performing Internal Audit Services
Audit Function	Function	Services

- 6. The GIAS are arranged into five Domains (sections), as also outlined in the image above:
  - I. Purpose of Internal Auditing
  - II. Ethics and Professionalism
  - III. Governing the Internal Audit Function
  - IV. Managing the Internal Audit Function
  - V. Performing Internal Audit Services
- 7. There are five domains, with the first two being the foundations which apply across all other domains. Domain III is around governing internal audit, is therefore the most relevant to the Audit Committee and includes essential conditions that the Audit Committee needs to follow. Domain IV is around leading the internal audit function and therefore is the focus of the Chief Audit Executive (aka the Head of Internal Audit). Finally, Domain V is focused on performing internal audit engagements.
- 8. The 5 domains include 15 Principles (as also outlined in the image above) and 53 individual standards to support these. Each standard includes:
  - a) Requirements mandatory practices for internal audit

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- b) Considerations for implementation common and preferred practices to consider when implementing the requirements.
- c) Examples of evidence of conformance examples to demonstrate that the requirements have been implemented.
- 9. This new structure while meaning the document is now in the region of 100 pages long, is easy to dip in and out of and bring all relevant material to one place, rather than having to read across different documents.
- 10. The review has not just been structural. There are new requirements and clarifications. These are aimed to raise the bar for the profession across the globe in the private and public sector, however, in the UK and Ireland (and EU) the distance from current practice to the new GIAS is not as great as in other parts of the world. This is especially the case for public sector internal audit teams in the UK that 'generally conformed' with the Public Sector Internal Audit Standards (PSIAS) enshrined in the Accounts and Audit Regulations 2015. The PSIAS were themselves based on the IPPF.

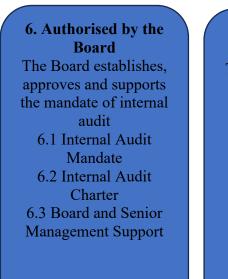
### **Key Changes**

Area	Term	Definition / Change / Narrative
Glossary	Board	<ul> <li>Collective noun and is defined in the glossary as below:</li> <li>'Highest-level body charged with governance, such as: <ul> <li>A board of directors.</li> <li>An audit committee.</li> <li>A board of governors or trustees.</li> <li>A group of elected officials or political appointees.</li> <li>Another body that has authority over the relevant governance functions.</li> </ul> </li> <li>In an organisation that has more than one governing body, "board" refers to the body or bodies authorised to provide the internal audit function with the appropriate authority, role, and responsibilities.'</li> <li>In the UK public sector, this is generally deemed to be the Audit Committee or equivalent.</li> </ul>
Glossary	Root Cause	Core issue or underlying reason for the difference between the criteria and condition of an activity under review. See Domain V below.
Domain I	Purpose of Internal Auditing	'Internal auditing strengthens the organization's ability to create, protect, and sustain value by providing the board and management with independent, risk-based, and objective assurance, advice, insight, and foresight.'

11. The table below illustrates some of the key changes in the GIAS:

		<ul> <li>Internal auditing enhances the organisation's:</li> <li>Successful achievement of its objectives.</li> <li>Governance, risk management, and control processes.</li> <li>Decision-making and oversight.</li> <li>Reputation and credibility with its stakeholders.</li> <li>Ability to serve the public interest.</li> </ul>
Domain II	Code of Ethics	Essentially the Code of Ethics with some further expansion pulling from Implementation Guidance. Introduction of the term 'Professional Courage' and ethics training as a consideration for implementation, but CIAs MUST complete 2 CPEs of ethics training every year. Also 'professional courage' as an appraisal objective. Professional courage is a new term. This is not about internal auditors seeking to speak directly with the board on areas they are worried about, but having professional discussion and using escalation protocols as appropriate to ensure that the message reaches the board as appropriate. Part of this is about ensuring that internal audit functions are aware of what ethical standards are expected, which is why ethical training is key part of this.
Domain III	Governing the Internal Audit Function	Domain III covers the governance of Internal Audit and represents a significant change. Although it covers areas that were in the previous IPPF, the new GIAS go further and explicitly lay out essential requirements, principles and standards with which Senior Management and the Board (Audit Committee) must conform. See separate section at paragraph 12 below.
Domain IV	Managing the Internal Audit Function	The Internal Audit Strategy principle sits in here, and the need to develop and implement an internal audit strategy. It should be noted that SIAS already has a Strategy approved by the SIAS Board. This is being revisited to ensure that it conforms with the GIAS.
Domain V	Performing the Internal Audit Services	This is largely the same as the previous IPPF / PSIAS. The term root cause in here has been an area of discussion amongst internal auditors.

12. The images below depict the three principles and nine standards of Domain III, being that most relevant to Audit Committees and senior management.



7. Positioned Independently The Board establishes and protects the internal audit function's independence and qualifications 7.1 Organisational independence 7.2 Chief Audit Executive Qualifications 8. Overseen by the Board The Board oversees the internal audit function to ensure the functions

effectiveness 8.1 Board Interaction 8.2 Resources 8.3 Quality 8.4 External Audit Assessments

## **UK Public Sector Update**

- 13. The GIAS will form the basis for internal auditing for the UK public sector and the UK Public Sector Internal Auditing Standards Advisory Board (IASAB) are carrying out a review of the new standards with a view to identifying and producing any sector specific interpretations or other material needed to make them suitable for UK public sector use. This is especially relevant for Domain III. The consultation material is due for issue by September 2024 at the latest, with a consultation period of eight weeks.
- 14. Having regard to the points raised by respondents, the IASAB will prepare final material for application in the UK public sector together with guidance on transition. Subject to approval by the Relevant Internal Audit Standards Setters (including Treasury, CIPFA and others), these will be issued later in 2024 to allow sufficient time for preparation for implementation. The effective date of the new material developed by IASAB will be 1 April 2025, to align with requirements for annual opinions and other relevant aspects of UK public sector governance which line up with the financial year. Until then, the existing PSIAS based on the old International Professional Practices Framework and enshrined in the Audit and Account Regulations 2015 will continue to apply.
- 15. The PSIAS require an External Quality Assessment (EQA) to be completed every five years, and this continues to be a requirement of the GIAS. Those local authorities with an EQA due in 2024 must complete these prior to the GIAS implementation date of 9 January 2025 and can request an additional readiness assessment against the new GIAS. Those with an EQA date due in 2025 can opt to bring this forward for conduct under the existing PSIAS on the grounds

outlined or keep to the planned date but must have completed sufficient engagements under the new standards prior to being assessed. The next SIAS EQA is due in July 2026, thereby providing sufficient time to embed and evidence compliance with the new standards.

### **Actions and Next Steps**

- 16. SIAS have, and will continue to, participate in consultation around the GIAS.
- 17. We have been attending professional body (Chartered IIA, CIPFA) and network (Chief Auditors Network, HCCIAG, LAG) webinars, training, and discussions to make sure we learn from colleagues and understand what is proposed, timeframes, the implications for SIAS and how we ensure we conform with the GIAS.
- 18. We have reviewed guidance and template documents available on the Chartered IIA member web pages and are working through the GIAS self-assessment tools available from the professional body to identify gaps, actions and exceptions.
- 19. As noted at paragraph 10, there are not a significant number of requirements for SIAS to implement from scratch and most of the work relates to revisiting and updating (where necessary) our documentation, processes, procedures, approaches, and methodologies to ensure that they conform with the GIAS. We have sought to link this as closely as possible to the normal delivery and reporting cycles to the SIAS Board and partner Audit Committees. To this end, partner Audit Committees have already received our updated and revised Internal Audit Mandate and Internal Audit Charter for approval in the May / June reporting cycle.
- 20. We will report on implementation and conformance with the GIAS, including areas of deliberate non-conformance, to the SIAS Board and our partner Audit Committees as part of our annual self-assessment accompanying the annual assurance opinion and our Internal Audit Charter. This forms part of the May / June Audit Committee cycle. We will inform the SIAS Board and partner Audit Committees should any material impediments to implementation arise ahead of the key UK public sector implementation date of 1 April 2025.